



National Finance Center Customer Notification

Date of Notification: June 2, 2010

Subject: Critical – Work Stoppage EmpowHR

Database/Customer(s) Affected: EmpowHR USDA and DHS

Dear Customer:

The National Finance Center has been made aware of an issue involving Table 101 that is causing an error message 070-Number of Persons Receiving Award Invalid for NOA 849 Cash Awards processed in EmpowHR. Once the table has been corrected and tested, we will be setting the documents involved to “NFC Ready” for reprocessing.

We are working to resolve the issue and will provide you with an update by 1:00 P.M. CT today.

If you have any questions regarding this notification, please contact NFC’s EmpowHR Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

DRA/M3-10-035

“Tip of the Week”

The Payroll/Personnel Call Center (800-981-3026) is available to assist agency Human Resources Offices from 8:00 A.M. – 4:00 P.M. (CST), Monday – Friday. If employees have any questions regarding their payroll, they should contact their agency Human Resources office.